Post Flood Requirements, Damage assessments, and Increased Cost of Compliance



Understanding Substantial Damage

"The 50% Rule":

If damages from ANY source (flood, fire, tornado, alien attack, zombies, etc..) exceed 50%.

The structure must be brought into compliance with floodplain regulations (elevated or floodproofed).



Substantial Damage

The formula

Cost of damage > 50% Market value of the building

\$75,000 damage

\$140,000 house

= 54%

Substantial Damage

Determining Building Value

- Building value is the market value of the building prior to the damage or improvement.
 - Tax assessors records
 - Professional appraisal to appeal building value

Apply your approach consistently!

Substantial Damage

Cumulative Substantial damage tracking (example)

```
1999 - $20,000 damage / $100,000 = 20% damage
```

2001 - \$10,000 damage / \$120,000 = 8% damage

2008 - \$28,600 damage / \$130,000 = 22% damage

50% cumulative damage

Building must be brought up to flood code!

The Illinois state model ordinance tracks CUMULATIVE substantial damage

Post Flood Responsibilities

- MOVE FAST! Don't wait for FEMA!
- Identify, tag, photograph, and document flooded structures
- Post information for the public on permit requirements. Use media sources.
- Provide technical information
- Contact State or FEMA for assistance and guidance if needed.

State of Illinois Flood Damage Assessment Packet

A cooperative effort by:

Illinois Department of Natural Resources Office of Water Resources

Illinois Emergency Management Agency

Federal Emergency Management Agency







2008 update

Includes Information On:

Steps to take following a flood
Substantial damage determinations
Blank damage assessment worksheets
FEMA Residential Substantial Damage Estimator (RSDE)
RSDE Field Worksheet
Information on state floodway pegmit requirements
Sample letter
Sample Notice
Information on mitigation programs

Field Inspections During FloodCrest





Tag Every Building From a Boat!!



* NOTICE *

Because this building is located in a floodplain and was damaged by flooding, a damage assessment must be conduted by the County.

Before doing any repair work or occupying this building you MUST call the Jersey County FloodPlain Management Coodinator at (618) 498-5571 ext. #146 to schedule an appointment for inspection.

Post Flood – Survey

- Document high water marks
- Digital photos
- Mark locations on map
- Post notices on properties
- > Follow up letters



Think about where you place your notices



Cull the Herd 100% damaged







The Pierce Home

Henderson County, IL



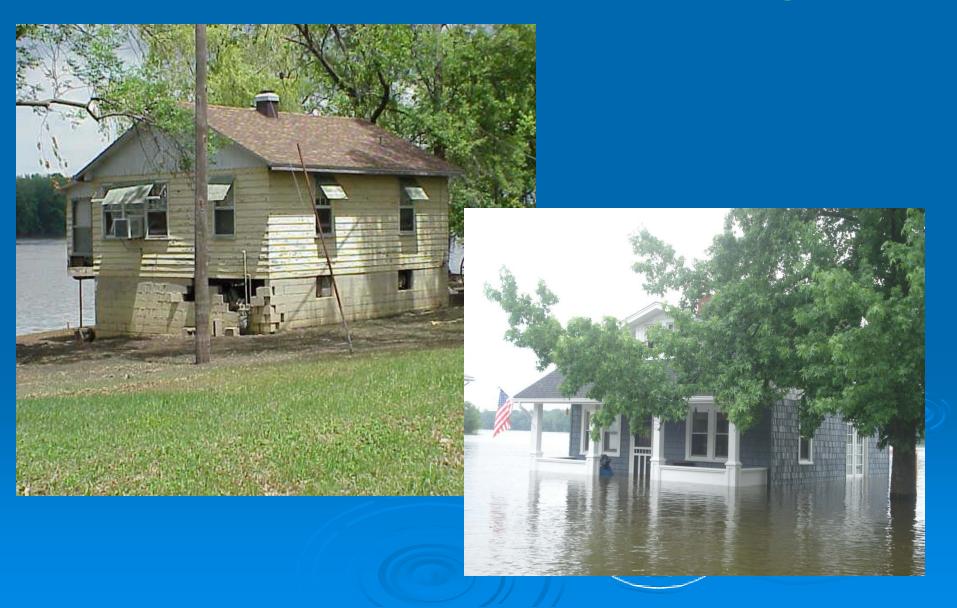


The Pierce Home

Henderson County, IL



Focus on the Tough Ones 40%-60% Damaged



Sometimes they are tough!



Ottawa Central School
One inch of flooding.

Fall 2008



Learn to use the SDE

- Print out the user's manual
- •Obtain the base cost #s from Marshall Swift or Mean (I can't say that)
- •Do a couple of trail runs.
- •Use the Mississippi "cheat sheet" to enter the percent damage for each component.
- •Be fast, uniform, & equitable.
- •Get the letters out ASAP.
- •Can address challenged estimates later.



Substantial Damage Estimator (SDE) User's Manual and Workbook

Using the SDE Software Program to Perform Substantial Damage Determinations

FEMA P-784 / Software Version 1.0 / July 2010





Learn to use the SDE (cont.)

- On site inspection done for each flooded structure.
- Information recorded on damage inspection worksheets (field sheets).
- Entered into SDE back at the office.

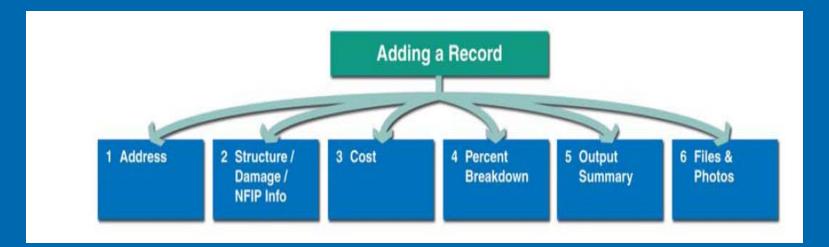
Appendix B Forms and Checklists

SDE DAMAGE INSPECTION WORKSHEET

Single-Family, Row, or Townhouse Site Built Residences

Subdivision:		_ Parcel #	Lot#	
Elevation of lowest floor:		Datum: _		
Community Information:				
NFIP Community Name:		NFIP Co	ommunity ID:	
Latitude:		Longitude:		
Building Address:				
Owner's First Name:	Last N	lame:		
Building Address #:		Street:		Suf
City:		State:	Zip:	
Phone #:		County:		
		More than 2 stori		
Continuous Wall w/ Slab e Basement _		·		
e: Stud-Framed	Masonry _	ICF	Common Br	ick
g: Shingles Standing Seam (Metal Roof)		Clay Tile	Slate	_

Learn to use the SDE



The green icon appears next to invalid or empty fields that are suggested but not required in order to save a valid assessment

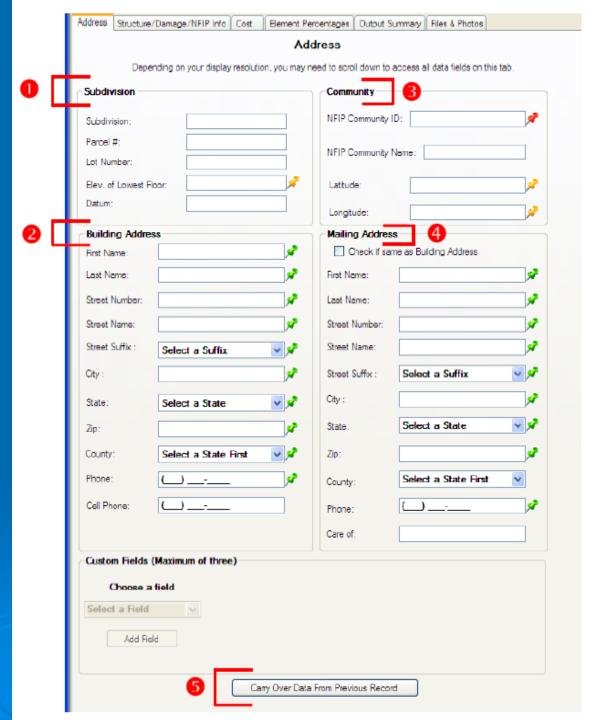
The yellow icon appears next to invalid or empty fields that are required to complete a valid assessment (but are not required before saving)

The red icon appears next to invalid or empty fields that are required before saving an open assessment

Help icons can be found next to certain fields, and upon selection direct the user to the appropriate section of the User's Manual

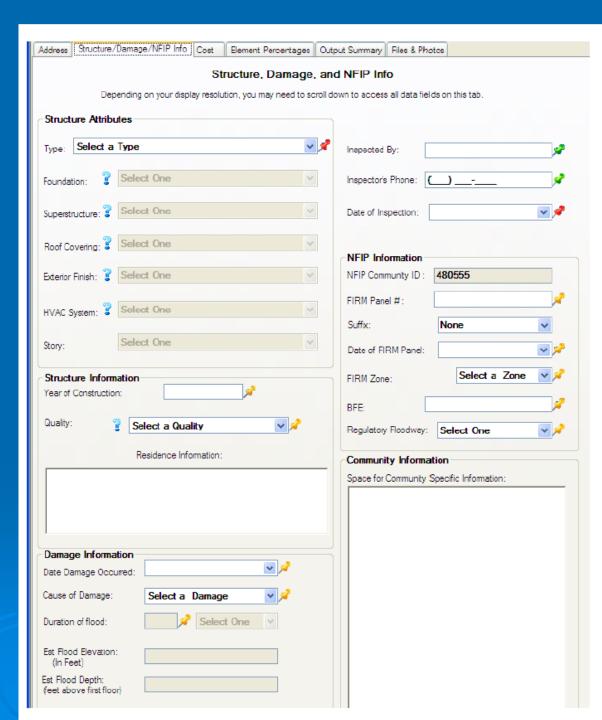
Learn to use the SDE – Tab 1

- 1. Subdivision
- 2. Building Address
- 3. Community
- 4. Mailing Address



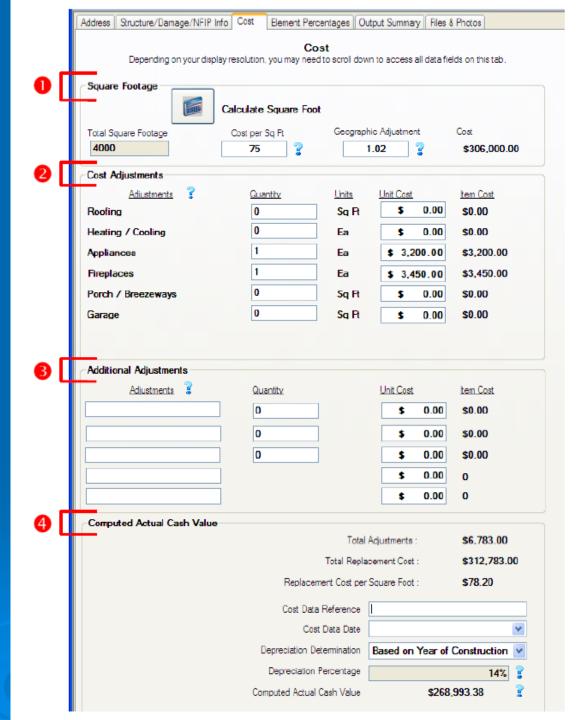
Learn to use the SDE tab 2

- 1. Structure info
- 2. Structure info
- 3. Damage info
- 4. Inspector
- 5. NFIP info.
- 6. Community notes



Learn to use the SDE – tab 3

- 1. Sq. footage
- 2. Cost Adjust
- 3. Additional costs
- 4. ACV



Learn to use the SDE – tab 4

Address	Structure/Damage/NFIP Info	Cost	Element Percentages	Output Summary	Files & Photos	
	Depending on your d	lisplay resolu	Element Perce	•	ess all data fields	on this tab.
- Eleme	nt Percentages					
	ltem 🍞	% Dama	ged Element %	lten	n Cost	Damage Values
	Foundation	65	11.9	\$37,	221.18	\$24,193.77
	Superstructure	50	13.3	\$41,	600.14	\$20,800.07
	Roof Covering	10	4.3	\$13,	449.67	\$1,344.97
	Exterior Finish	50	6.9	\$21,	582.03	\$10,791.02
	Interior Finish	65	13.0	\$40.	661.79	\$26,430.16
	Doors and Windows	20	15.6	\$48,	794.15	\$9,758.83
Ca	abinets and Countertops	50	4.4	\$13,	762.45	\$6,881.22
	Roor Finish	100	7.7	\$24.	084.29	\$24,084.29
	Plumbing	7 5	8.4	\$26.	273.77	\$19,705.33
	Bectrical	75	4.8	\$15,	013.58	\$11,260.18
	Appliances	100	4.1	\$12,	824.10	\$12,824.10
	HVAC	40	5.6	\$17.	515.85	\$7,006.34
			Total Replacement	Cost : \$312	2,783.00	
				Total	Estimated Dama	ages: \$175,080.28

SDE Inspection Elements

- Foundation
- Superstructure (Framing and Masonry)
- > Roof
- Insulation and weather stripping
- Exterior Finish
- Interior Finish (Drywall)
- Doors-Windows-Shutters
- Lumber Finished

- > Hardware
- Cabinets-Countertops
- Floor Covering
- > Plumbing
- > Electrical
- Built-in Appliances
- Heating-Cooling (HVAC)
- Painting

The "Cheat Sheet"

Foundation – These numbers can be revised downward if the inspector is reasonably assured no damages have occurred.

Basement or crawlspace masonry foundations10% if minor hairline cracks and fractures or cosmetic (clean up, re-seal, paint, etc..)
50% if cracked, bowed, or fractured on one or more walls
100% if structural damage such as blow out or caved in walls

Slab on Grade Foundations – 10% damage unless the foundation is undermined. 30% if foundation is undermined 75% if foundation is broken or bowed

Joist and Pier Foundations
15% damage – for water depths exceeding height of floor
100% damage where building has moved from foundation

This criteria is based on foundations that are substantially intact and do not include damages caused by subsidence or shifting of the foundation. In some cases hydrodynamic forces has caused an upheaval in slab on grade foundations. In this circumstance, individual assessment will be required.

The "Cheat Sheet"

Exterior Finish

30% if waters less than 4 feet 60% if waters greater than 4 feet but less than ceiling height 100% if water above ceiling height

These number are based on hydro dynamic forces acting on the exterior walls of the structure. Some brick or brick veneer structures may have actual damages less than those shown.

Interior Finish - based on interior finishes susceptible to flood damage
30% if waters less than 4 feet
60% if waters greater than 4 feet but less than ceiling height
100% if water above ceiling height











Learn to use the SDE – tab 5

Damage output.
Use tax
assessment.

determinations are strongly encourage building values and repair costs community. Computed damages base only be derived from a replacement	local officials responsible for substantial damage ped to select only one method each for determining and to use the selected methods for the entire ed on element percentages within the software can value. You can't use an appraisal or adjusted tax h are both market values.				
	from each category				
	Cost of Repairs / Improvements				
	Computed Damages				
Adj. Tax Assessed Value	Contractor's Estimate Community's Estimate				
Percent D					
	Damaged				
	Computed Actual Cash Value : \$268.993.38				
	Percent of Existing Improvements				
Computed Damages: \$175,080.28	and Repairs Pre-Disaster :				
Depreciation %: 14%	Repair / Reconstruction %: 65.1 %				
	tual cash value may be used as market value				
	Cost of Damage Determination				
	Contractor's Estimate of Damage				
Professional Market Appraisal : Contractor's Estimate :					
Adi. Tax Assessed Value					
Tax Assessed Value : \$0.0	00				
Factor Adjustment :	Community's Estimate of Damage				
Adjusted Tax Assessed Value :	Community's Estimate :				
	determinations are strongly encourage building values and repair costs community. Computed damages base only be derived from a replacement value which select one Select one Professional Market Appraisal Adj. Tax Assessed Value Damage Summary Replacement Cost: \$312.783.00 Computed Damages: \$175,080.28 Depreciation %: 14% Per FEMA Publication 213, accomputed Damages: \$175,080.28 Optional User Entered Data Market Value Determination Professional Market Appraisal Factor Adjustment: \$0.00				

Learn to use the SDE – tab 6

Photos and documentation

Address | Structure/Damage/NFIP Info | Cost | Element Percentages | Output Summary | Files & Photos

Photo and Document Upload

Depending on your display resolution, you may need to scroll down to access all data fields on this tab.

Please do not attach more than a combined 3 MBs of forms and/or choice to each assessment.

Select Photo/File



Enter Description :

Save

click on a photo for more details



New Image 1 JPG

Delete

Set as Default

DSC01950JPG

Delete

Default Image



SDE Version 1.0

The SDE package includes the SDE software on CD, the Field Workbook, a User's Manual, and Desk Reference to assist local officials with their substantial damage determinations.

New Features

- Evaluate non-residential structures
- Square footage determination tool
- Search function to sort records
- Import feature for community property data which can be used to create property records prior to doing assessments (pre-event)
- > File upload function to attach photos and documents
- Assignments feature for use by supervisors or coordinators with inspectors
- Mapping Tool for use with Shareware to display files in several freely available mapping applications

EXAMPLE



The Rulo Home Grafton, IL





Property Record Card Front

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							Prope	erty Class	4	Land Use		Zoning	IN.	n, code		of Card No.	Conda. Com
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Property Record Card Back

		199	9- some new we	ndows
	BUILDING RE	CORD RESIDENTIAL —	RURAL (Property — Ty	ype 1)
Occupancy	Interior Fin	ish Remodeled	Sold Date w D	r. Age 1900 Adj. Age
Vac Dwel- Other Mobile A Summer And	Interior III	B 1 2 3 NH	Amount \$	CDU.
Vac Dwel- Lot ling Other Home Frame Home Apt.	Pistr/dry wall		Memo	Grade
Living Accommodations	Fiberboard	1 1 15	22 ¥	Dwelling Computations
Total rooms Bed rooms Family room	Paneling	1712 . 1911 16	30	17/2 Sty Lr Constr. Sq.
	Features Sq. ft. Quali			Sty Constr. Sq.
ANC: Foundation	Pt. Msy Trim	Brk. 1 Stone 2 Art. 1	Porches	SE
" Mas. Wall Pier	Finished	Living Condo. Comm.	Poich SF QFP1 EFP2 OMP3 EM	MP4 2-Sty.5 Basement — 5824
Basement	Basement	Recreation Prorated %	Porch SF OFP ¹ EFP ² OMP ³ EN	
1 6 3 4	Fireplaces #	Stacks # With:	Porch SF OFP ¹ EFP ² OMP ³ EN	
Full 107 Crawl Slab			Md. deck SF Wood deck ⁶	Plumbing + -
Area without bsm't Sq. Ft.	The second leaves and the second leaves are second leaves and the second leaves are		an aread an amount of the	Attic
Heating Sq. Ft.	· · · · · · · · · · · · · · · · · · ·	may. Carpi.	777775577577777777	TTTT
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Bathroom (3)			13	
Toilet room (2)	-		3 1111111111111111111111111111111111111	Finished basement
Sink/Lavatory water closet		14K2		
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Shingle -asphalt/asbestos/wood	Type No		Rate Grade Age	CDU Replacement cost new REL Full value
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Other Midal /				
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Concrete				
Wood				
Tile				
Carpet	Listed by:			Total full value other buildings
	Date: 4//99			Total full value all buildings

What is Increase Cost of Compliance (ICC)??

- > Part of the standard Flood Insurance Policy.
- > Not a grant.
- > Up to \$30,000 to assist with code compliance:
 - Floodproof
 - Relocate
 - Elevate
 - Demolish

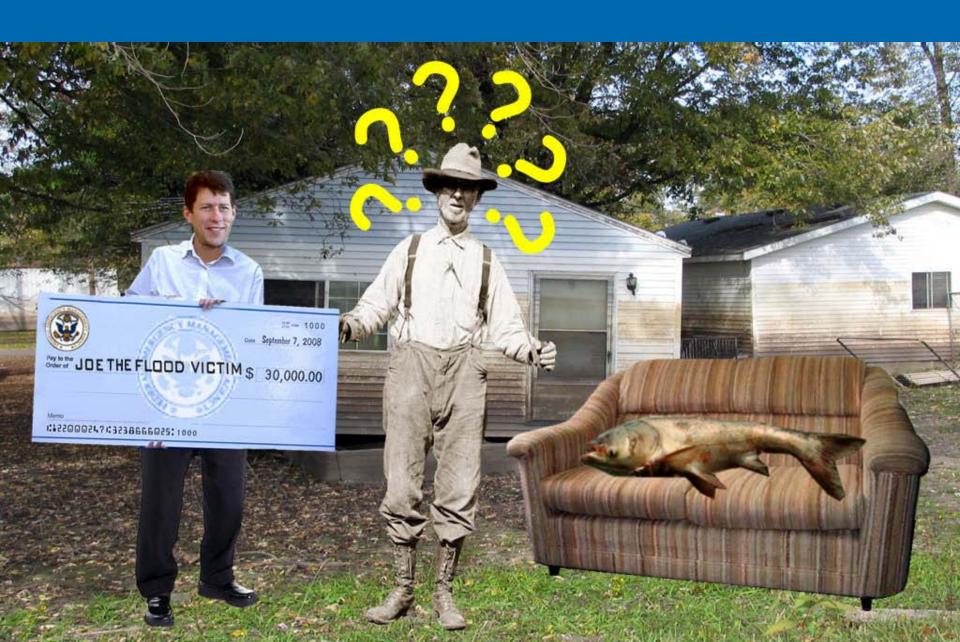
Shutting the Window of Opportunity

Intent letters sent to community 1 month Pre – application deadline 2 months Pre apps received and reviewed 1 month Full app request to compre 1 month Full app 1 month 2 months work and send FEMA months MA review and app to 8 months or 2 months Grant agreer keview of appraisals ocal title 1 month 1 month 1 month emolition 3 to 8 months Close out 1 year or more

Mitigation Plan?

add another year!

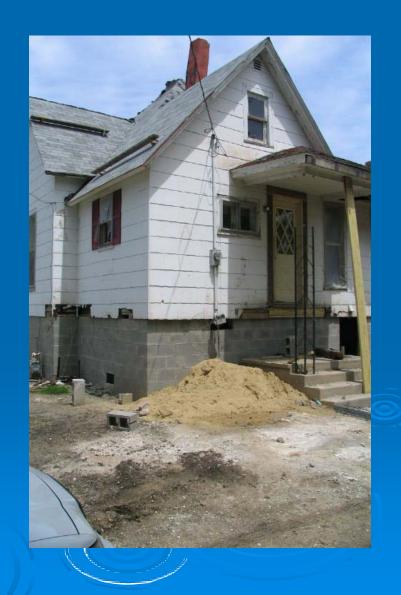
ICC opens the Window of Opportunity



How to Qualify for ICC??

Three conditions must be met for an ICC claim to be paid:

- Building must be covered by a Standard Flood Insurance Policy.
- Structure must be substantially damaged or cumulatively substantially damaged by a flood.
- The building has a history of NFIP claim payments that satisfy the definition of "target group repetitive loss structure".



How to File a Claim

- > Copy of the substantial damage determination from the community (not the insurance claim).
- Bids from licensed contractors to elevate to FPE.
- Copy of the ordinance section requiring cumulative substantial damage.
- Contact the insurance company or agent who wrote the flood policy to file an ICC claim.
- Insurer assigns a claims representative who will process the ICC claim.

Damage Assessment Letter

SAMPLE DAMAGE DETERMINATION LETTER

06/12/2000

John & Jane Q. Public

1238 Records Dy-The-River Rd.

III TO IIII at 1011 I CLAUCE to the additions letterated above.

Community Number: 170XXX Parcel Zone Information: Zone A

Fair Market Value: \$31,226 (based on 3.1 x assessed value)

Flood Damage:

June 2008 S18,864
Total damages \$18,864
Percent Damaged: 60.4%

Ordinance Requirement: Mitigation (elevation, removal)

The determination is that this structure is declared **Substantially Damaged** and must be brought into compliance with the ____(insert community name)_____ Floodplain Ordinance prior to repair and reoccupation. For this structure to be in compliance with the ordinance, the structure must be elevated, moved outside the floodplain or demolished.

you have any additional questions, you, may feel free to give me a call at xxx-xxxx.

Sincerely,

Your Name and title

What if....

- The adjusters say:
 - I don't' think there is that much damage
 - When you deduct the cost of elevation, it is back under 50%
 - You don't have the authority to require this structure to be elevated.
 - The replacement cost of this house is MUCH higher
 - •What they REALLY meant to say is:
 - •I have never taken the time to read the NFIP Manual, the ICC Guidebook, or your local ordinance so I don't have the foggiest idea that you, the local official, has TOTAL authority determining substantial damage and I apologize for my ignorance and I hope you will not embarrass me in front of my other insurance adjuster pals. *

•*Ray Nees, Rock Island County

When ICC is Approved

> NFIP will only will only release the funds when an elevation certificate and local building permit showing compliance is provided.





















ONE MONTH AFTER THE FLOOD!!!!!!!!

New Request From Adjusters:

- Elevation cert prior to the date of loss
- Flood zone
- Dollar figure of loss related to flood
- Cost to rebuild (without elevation)



If your community has any Rep Loss properties...

NO REASON!

Home Moving and Elevation Contractors

- 1 Peters House 8 Building Movers R.R. #1 Box 114 Farmer City, IL 61842 (309) 928-2532
- 2. MCE Home Movers 1627 East 800 North Rd. Lode, IL 60948 mcemor/ho@wahoo.com 217-379-2955 - office 217-519-0244 - cell
- Lyle Hyaff and Company House Movers
 12 Green Street
 Sandwich, IL
 15-788-6591
- 4. Salagna House Moving, Inc. 01509 S. Whols: Highway 116 Fermington, IL 61531 (309) 2454488
- 5. Greere County Steel Eldred, IL 62027 (618) 576-9730
- 8. Louviers Construction Inc. 1023 Urse, Divie 8t. Louis, MO 63301 (638) 250-6189 Felevision only
- 7. Expert House Movers 7:144 Pashing Avenue 8t. Louis, MO 63130 (3:14) 727-2722 Or (8:00) 305-6939



This list includes contractors who have done ICC elevation projects in the past. It is not a complete list and does not imply an endors ement by the State of Hindis. Consult your phone book for local contractors.

More tips:

- •Get the Quick Claims data. Call people with policies who you suspect to have been sub dam. (most agents don't inform their clients)
- •Develop a list of Elevation Contractors (ones who have done prior ICC projects) and provide the list to residents.
- •Quick response. Call ASAP to get a bid and schedule a contractor.
- •Not all policies are NFIP.
 Forced placed may not have ICC provision (or a reduced coverage limit). Example: \$57,419 coverage \$50,200 claim = \$7,219 left to elevate.

ICC Before and After









Brian A. Eber, CFM
NE Illinois Floodplain Program Coordinator
Illinois Office of Water Resources
2050 W. Stearns Rd, Bartlett, IL

(847) 608-3100 ext 32059

brian.eber@illinois.gov